



How many times have you *just missed* making an error?

Australian community pharmacies dispense approximately 200 million prescriptions annually and the number and nature of errors (errors that actually reach the patient) and 'near miss dispensing incidents' ('errors' detected before they reach the patient) occurring is unknown.

Consequently, Monash University in collaboration with the University of Sydney and University of South Australia are conducting a project to identify and capture dispensing near miss incidents by using an *anonymous* reporting system. We are using new and innovative, internationally recognised patient safety reporting and learning systems.

Near misses are the focus of this project because we can use them to 'learn' what factors contribute to errors; information from near misses thereby lead to patient safety improvements in the dispensing process.

We are now inviting pharmacies, pharmacists and pharmacy staff in Victoria, New South Wales and South Australia to participate in this study.

This project is fund by Pharmaceutical Defence Limited (PDL).

To find out more or register for participation please contact Wedyan Meshreky.

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